



Virtual Desktop (BeSecure) Service – SV05

Description

The Virtual Desktop service, known as the BeSecure service, provides authenticated users with a work environment that can be accessed from any device with an internet connection.

Features

The BeSecure service includes the following:

- A virtual Windows work environment
- A multi-screen interface you can customise yourself (colour, logo, etc.)
- Access to a standard or personalised application group
- Access to your usual work printers and scratch/working disks
- Access to your intranets, SharePoint, OneDrive, etc. without the relevant tools
- Ability to launch applications automatically
- Access from any terminal with internet and a compatible HTML5 browser
 - Works on mobile phones, tablets, PCs, smart TVs, servers, etc.
 - No difference in experience regardless of which operating system is being used (Linux, iOS, Android, etc.)
 - No need to install a specific application on your terminal
- Secure multi-factor authentication (eID, itsme, Microsoft MFA)
- Ability to exchange encrypted data (TLS authentication) without using e.g. a virtual private network (VPN)
- Ability to record sessions (with the user's consent)
- A granular check at user level or by group
 - No downloading of documents
 - Locking of collaboration features
- Audit and reporting capabilities:
 - Connected users
 - Applications used (-> optimisation of licence fees)
 - Security information and event management (SIEM)
 - Pluggable authentication modules (PAMs)

Platform

- Awingu

Data backup

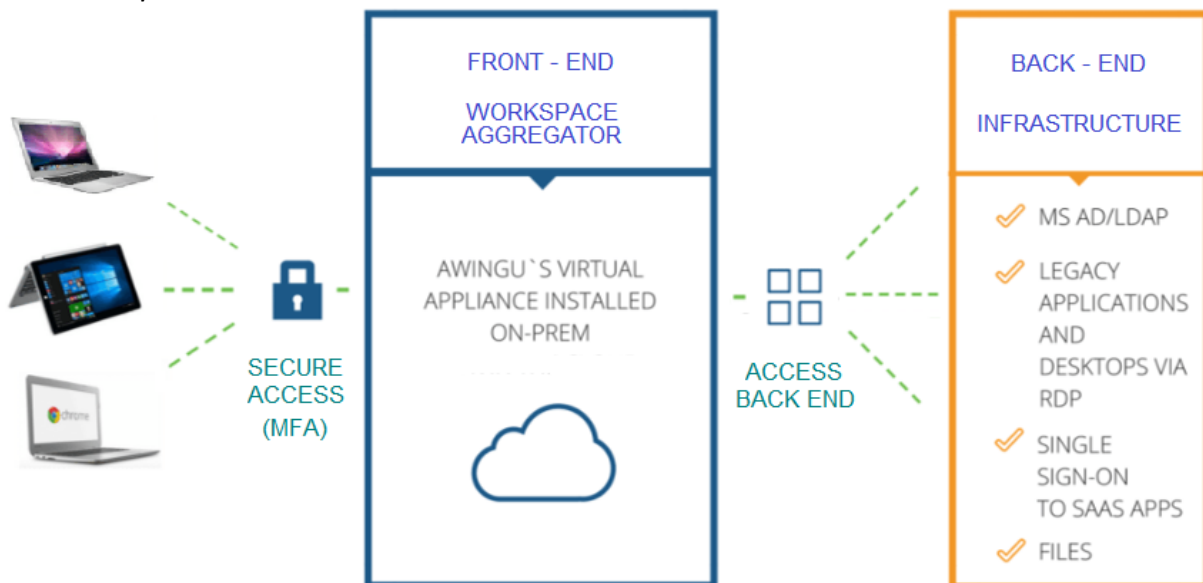
- There is the option of saving sessions and keeping them for 30 days.

Data security

- Authentication is with login and password validated by multi-factor authentication.
- All members of staff involved who have access to the infrastructure hold national, EU and NATO 'secret' level security clearance.



Standard packs



Basic offer – Standard BS

- Multi-factor authentication
- Standard application platform (back-end) in Windows, with:
 - Office Professional Plus 2019
 - Outlook
 - Access
 - Excel
 - OneNote 2016
 - PowerPoint
 - Publisher
 - Word
 - Tools & Business Explorer
 - Acrobat Reader
 - Firefox
 - Google Chrome
 - PDFsam (PDF page organiser)
 - SAP (FEDCOM)
 - Notepad++
 - 7-Zip
 - Belgium eID
 - Java
 - Tools (Calculator, Paint, etc.)
- Access to your shared drives, intranet, etc.
- Access to your network printers
- Access to your local printers
- Personalisation of the interface (logo, colour, etc.)



Required

- Access management
 - Your Active Directory located within the Chancellery or trust between our Active Directories (AD trust)
 - AD FS activation
 - Preferably MFA
- Network
 - A virtual leased line (VLL) link, a dedicated line, a VPN to our hub or an internet connection
- Licence
 - Microsoft CAL RDS
 - Microsoft MFA
 - Office

Personalised offer – BS YourApp

- Multi-factor authentication
- Customisable application platform (back-end) within the Chancellery:
 - For example
 - LibreOffice 7
 - Apache OpenOffice 4.1.7
 - Google Docs
 - PDFelement
 - etc.
 - It is also possible to publish just one application, such as an accounting application or a process management application, and for it to start automatically when you log in.
 - You can also use a menu with multiple applications.
- Access to your shared drives, intranet, etc.
- Access to your network printers
- Access to your local printers
- Personalisation of the interface (logo, colour, etc.)

Required

- Access management
 - Your Active Directory located within the Chancellery or trust between our Active Directories (AD trust)
 - AD FS activation
 - Preferably MFA
- Network
 - A virtual leased line (VLL) link, a dedicated line, a VPN to our hub or an internet connection
- Licence
 - Microsoft CAL RDS
 - Microsoft MFA



Personalised offer – BS YourVDI

- Multi-factor authentication
- Application platform with us (back-end)
- Application platform managed by you
- Personalisation of the interface (logo, colour, etc.)
- You manage your entity's policy.

Required

- Access management
 - AD FS federation
 - Replica of your domain controller
- Network
 - A VLL link, a leased line, a VPN to our hub or an internet connection
 - Internet connection to an external DRC farm
- Licence
 - Microsoft CAL RDC (remote desktop connection)

Personalised offer – BS YourServer

- Multi-factor authentication
- Application platform with us (back-end)
- Application platform managed by you
- Personalisation of the interface (logo, colour, etc.)

Basic requirement

- Access management
 - AD FS federation
- Network
 - A VLL link, a leased line or a VPN to our hub
 - Internet connection to an external DRC farm
- Licence
 - S/O